



SWIFF-TRAIN COMPANY

SOLD ORDER POLICY

Swift-Train Company will hold confirmed orders of regularly stocked material for pick-up or delivery up to 30 days after receipt of order. If after 30 days, your order has not been delivered or picked up, we will cancel the order and return the material to stock after attempting to notify you.

All special order material and cut goods are considered "sold" at the time the order is placed. Cancellations prior to shipment are acceptable only if we are able to cancel with the manufacturer. For your benefit, it is imperative that you receive a written cancellation notice from Swift-Train as your proof that such action was taken, and that your account is not charged.

Every attempt will be made to notify you that your special order has been received. Such material must be delivered or picked up within 15 days of notification. Material remaining in our warehouse beyond the 15 days shall be invoiced immediately and subject to a minimum storage fee of \$25 per month.

All C.O.D. customers must put down at least a 50% deposit on all special orders unless prior arrangements have been made.

DELIVERY POLICY

In general, all orders need to be placed by 3:00 p.m. the day prior to delivery. Due to routing issues, the variance of products, and other delivery stops, exact delivery times cannot be established. We suggest contacting Customer Service to verify any particular delivery request.

Delivery charges vary based on location. In general, when delivered on Swift-Train vehicles, we charge per stop, not per order.

For larger shipments, we ask that a forklift be available or that you provide assistance to our Driver if product is to be unloaded without a forklift. Swift-Train Company reserves the right to use a third-party delivery service when deemed necessary.

Swift-Train Company schedules delivery in your area:
